



Smt. Sushiladevi Deshmukh Senior College, Latur

Academic Year 2018-19

Grievance Redressal Policy

Composition of Grievance Redressal Cell:

Sr. No.	Name	Designation
1	Dr. Ajay Patil (Principal)	Chairman
2	Dr. Shankar Yedle	Co-Ordinator
3	Dr. Savita Kirte	Member
4	Mrs. Sanjyadevi Pawar	Member
5	Aadmane Ashwini Prbhakar	Member, Student Representative

Purpose:

Smt. Sushiladevi Deshmukh Senior College, Latur] is committed to providing a fair and transparent mechanism for addressing grievances and ensuring that all concerns are heard and resolved promptly.

Scope:

This policy applies to staff members, students and stakeholder who wish to report a grievance or complaint related to all activities conducted on the campus and off the campus.

Definition of Grievance:

A grievance is any dissatisfaction or concern related to teaching learning, physical facilities and extension activities etc.

Grievance Redressal Procedure:

1. Reporting a Grievance: Grievances can be reported through complaint box, members of Grievance committee, email to the Principal etc.
2. Initial Review: The designated Grievance Committee will review the grievance and acknowledge receipt within 24 hours.
3. Investigation: The Grievance Chairman of Grievance Committee will investigate the grievance, gathering relevant information and evidence.
4. Resolution: The Chairman of Grievance Committee will propose a resolution and communicate it to the aggrieved party.
5. Appeal: If the aggrieved party is dissatisfied with the resolution, they may appeal to The Principal of the college or any member of management.
6. Closure: The grievance will be considered closed once the resolution is accepted or the appeal process is exhausted.

Grievance Redressal Timeline:

- Initial review: within 24 hours
- Investigation: 7 working days
- Resolution: 7 working days
- Appeal: 14 working days

Confidentiality:

All grievances and related information will be kept confidential, except as required for investigation and resolution purposes.

Monitoring and Review:

The effectiveness of this policy will be reviewed annually, and necessary revisions will be made.

Responsibilities:

- Chairman of the Committee: Manage the grievance redressal process.
- The Principal of the college: Review appeals and provide guidance.
- Teaching and non-teaching staff: Cooperate with the grievance redressal process.



Smt. Sushiladevi Deshmukh Senior College, Latur
Academic Year 2019-20
Grievance Redressal Policy

Composition of Grievance Redressal Cell:

Sr. No.	Name	Designation
1	Dr. Ajay Patil (Principal)	Chairman
2	Dr. Vijaykumar Mekewad	Co-Ordinator
3	Dr. Savita Kirte	Member
4	Dr. B.A.Kamble	Member
5	Deshmukh Ashok Gangadhar	Member, Student Representative

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IQAC Co-ordinator
Smt. Sushiladevi Deshmukh
Senior College, Latur




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Smt. Sushiladevi Deshmukh Senior College, Latur

Academic Year 2020-21

Grievance Redressal Policy

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2	Dr. Vijaykumar Mekewad	Co-Ordinator
3	Dr. Savita Kirte	Member
4	Dr. B.A.Kamble	Member
5	Adatrao Khandu Lalasaheb	Member, Student Representative

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Smt. Sushiladevi Deshmukh Senior College, Latur
Academic Year 2021-22
Grievance Redressal Policy

Composition of Grievance Redressal Cell:

Sr. No.	Name	Designation
1	Dr. Ajay Patil (Principal)	Chairman
2	Dr. B.A.Kamble	Co-Ordinator
3	Dr. Surekha Bankar	Member
4	Mr. Shankar Chavan	Member
5	Dhanwale Shubham	Member, Student Representative

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Smt. Sushiladevi Deshmukh Senior College, Latur
Academic Year 2022-23
Grievance Redressal Policy

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2	Dr. B.A.Kamble	Co-Ordinator
3	Dr. Surekha Bankar	Member
4	Dr. Vijaykumar Mekewad	Member
5	Mr. Shankar Chavan	Member
6	Shikalkar Nishad Mustafa	Member, Student Representative

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Academic Year 2023-24

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4	Dr. Vijaykumar Mekewad	Member
5	Mr. Shankar Chavan	Member
6	Shaikh Bushira Aamir	Member, Student Representative

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